

# Upload an Omnipod® PDM to Insulet Provided Glooko with the Glooko Uploader Software

## What You Need:



— or —



Omnipod DASH™ System PDM

Omnipod® System PDM

USB-A to Micro Cable or USB-A to Mini Cable

PC or Mac Computer

## Follow These Steps:

### 1 Upload Omnipod® PDM Data

#### Omnipod DASH™ System:



- Turn DASH™ on, and unlock it.
- Plug DASH™ into computer with the USB-A to Micro cable
- Note: Windows Media Player may open. Please close this application—it is not needed.*
- Tap **Export** on DASH™
- Open the Glooko Uploader software on the computer
- After upload is complete, click **View Data** on the computer

**NOTE:** If user does not know the passcode, use the last 4 digits of the serial number found on the back of DASH™.

#### Omnipod® System:



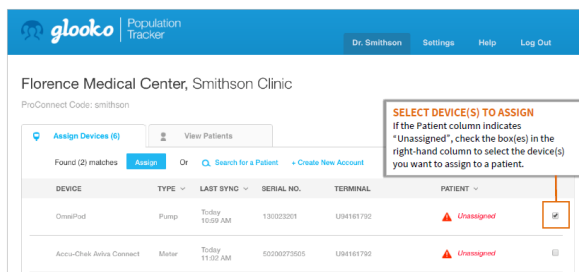
- Open the Glooko Uploader software on the computer
- Plug the Omnipod® System into the computer with the USB-A to Mini cable\*
- The Omnipod® System will beep 4 times, then display **USB Device Ready**
- After upload is complete, click **View Data** on the computer

\*To upload data from an Omnipod® PDM to Mac computers manufactured before mid-2012 utilizing an Apple OS newer than OS X El Capitan Software (version 10.11) it is recommended to use a USB hub.

### 2 Assign Device and View Data on Computer

- If you choose **View Data**, your default browser will open **my.glooko.com**, where you will log into your account.
- In the Assign Devices tab, check the box in the right-hand column next to the device that was uploaded.

**Note:** devices will be displayed in the Assign Devices tab for 24 hours, so be sure to assign data to correct patient within this timeframe



## 2 Assign Device and View Data on Computer (cont'd)

### For Existing Patients:

#### 1. VIEW MATCHES:

If the device has been uploaded before, you will see the patient name that matches the device serial number. Select the patient name and click **Assign**.

- Choose to either create a PDF report, or view patient's data online

#### 2. SEARCH FOR A PATIENT:

If no matches were found automatically, use the search box to type the patient's name, then click **Assign**.

- Choose to either create a PDF report, or view patient's data online

### For New Patients:

#### 1. CREATE A NEW ACCOUNT:

Select **Create New Account** and fill out the patient's information.

- Choose to either create a PDF report, or view patient's data online

**NOTE:** The patient will receive an email to complete activation of their account. That way, they will automatically be connected to your account so you can see their data when they upload from home.

### Still experiencing issues after attempting these instructions?

Please contact Glooko Support.

Call: 800.206.6601 ▪ Text: 650.720.5310 ▪ Email: [support@glooko.com](mailto:support@glooko.com)

For more information on the Omnipod® System, contact the Insulet Customer Care Team:  
800.591.3455 | [myomnipod.com](http://myomnipod.com)

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